



## Canopy Support Services Reopens Its Doors to the Public

May 16th, 2022

To Our Community:

Canopy Support Services is happy to announce that as of today, Monday, May 16th, 2022, our main office located at 150 O'Carroll Ave in Peterborough is reopening to the public. We are excited to welcome people supported, families and caregivers, partner agencies, and the broader public into our main office location (150 O'Carroll Avenue, Peterborough, ON) on weekdays from 8:30 am to 4:30 pm.

Empowering  
Individuals.  
Enhancing  
Support.

Since our first COVID closure on March 16th, 2020, Canopy has been committed to continuing to support the well-being of our supported people by embracing various strategies including virtual services and scheduling in-person appointments. We continue to strongly recommend that you schedule an appointment with your Canopy worker.

Canopy Support Services is deemed as an essential healthcare service provider and as such our staff have continued to adhere to COVID-19 protocols which include completing a COVID-19 screening and wearing appropriate PPE. We kindly request that any individual receiving services in public areas, at homes, and in any of Canopy's offices continue to adhere to COVID-19 protocols while receiving services. Maintaining these COVID-19 safety measures in these settings provides additional protection in places where people are often in close contact and/or required to be in-person and allows for sustained protection for vulnerable populations, community members, and Canopy staff.

As a reminder, our offices are a scent-free. We would also like to note that our other office locations such as Lindsay, Cobourg, Haliburton, and Campbellford continue to be accessed by appointment only.

Canopy respects, recognizes, and values your continued support and trust in us as we continue to deliver clinical, non-clinical, and specialized services effectively, efficiently, and empathetically, when you need them the most. We truly appreciate your kind understanding and support.

Thank you,

**Himanshu Shah**  
**Chief Executive Officer**

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